



Rural Community Transportation, Inc.

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"COMMUNITY IS OUR MIDDLE NAME"

COVID-19 SERVICE UPDATE – APRIL 3, 2020

Jay-Lyn/Jay-Lyn Express & Highlander

Effective Wednesday, April 8th, RCT is implementing changes to its shuttle bus service in an effort to maintain the highest levels of safety for our drivers and passengers during this time. Thank you for your understanding and cooperation.

The Jay-Lyn/Jay-Lyn Express and Highlander shuttle bus services will operate on a Dial-A-Ride basis for access to essential goods and services throughout St. Johnsbury, Lyndonville, Newport, Derby and Derby Line. Call one business day in advance to schedule your ride.

We continue to ask all passengers to refrain from using the bus if you are able to self-transport in order to maximize social distancing and minimize the risk of transmission.

All riders must call (802) 748-8170 to request a ride

All passengers will be required to call to request a pick-up the day before their planned trip. Capacity of buses will be kept low to allow for social distancing onboard. Please leave at least one empty row of seats between you and the nearest passenger/driver.

All passengers will be screened by ride coordinators for potential exposure to the COVID-19 virus, whether you are exhibiting symptoms of illness, and to confirm your travel meets the definition of “essential.” Your trip may be approved or denied based on this screening.

Thank you!

Thank you for your support as we balance the essential need for transportation services with the requirement to observe “Stay Home/Stay Safe” orders. Questions or comments regarding this change can be directed to info@RideRCT.org.