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ANNUAL REPORT

July 1, 2020 - June 30, 2021



COMMUNITY IS OUR MIDDLE NAME



Our Mission

Provide public transportation services for everyone that are safe, reliable, accessible and affordable to enhance the economic, social and environmental health of the community we serve.

Our Vision

Establish a solid foundation for regional development of a safe, efficient public transportation system.

Rural Community Transportation, Inc. (RCT), is a private nonprofit 501(c)(3) corporation which provides public transportation services throughout Caledonia, Orleans, Essex and Lamoille Counties. RCT operates fare-free shuttle and commuter bus routes connecting towns in our region and enabling travel throughout Vermont and beyond. In addition, RCT provides demand-response transportation services under programs such as Medicaid, the Elderly & Disabled program, and Rides 2 Wellness. RCT maintains its commitment to best practices in the evolving response to the COVID-19 pandemic and works to keep our riders and community healthy and safe.



Volunteer Driver Program

“

This beautiful, rural state can be isolating for more vulnerable community members. RCT bridges our community with transportation from neighbors and friends.

”

We get the most out of life when we are driven by a purpose. At RCT, we have a special program that helps Vermonters every day. The RCT Volunteer Driver program takes people of all ages and walks of life wherever they need to go. RCT depends on dedicated volunteer drivers for the majority of our demand response transportation services. Without their generosity and commitment to our community, RCT would not be able to achieve its mission.

Would you like to be a part of an important cause, help your neighbors, and be reimbursed for your expenses? Visit www.RideRCT.org/volunteers.

For other RCT career opportunities, visit: www.RideRCT.org/careers.



Bus Service

In FY21, RCT buses traveled a total of 116,966 miles across our service areas of Caledonia, Essex, Orleans and Lamoille Counties, with service points in Washington County. Our bus service connects passengers to destinations throughout and beyond Vermont.

The RCT Shuttle/Commuter/Shopper Bus system keeps people connected to work and family and community.

RCT is committed to efficient travel and reducing Fossil Fuel consumption. In FY21, RCT began work to put two new electric buses on the road.

Dial-A-Ride

Though the pandemic continued to reduce demand, in FY21, NEK residents received 74,307 Dial-A-Ride Program rides to health care appointments, jobs, school and more. RCT was honored to provide essential rides with safety as priority.



Our mission in action

"For years I lived in Stanstead, Quebec, right on the border with Derby Line. When we became a one-car family a few years back, getting to work at Northeast Kingdom Human Services in Derby suddenly became an issue. Wake my spouse up to drive me in early? Well, maybe

"But right up the street in Derby Line, across from US Customs, is an RCT bus stop. Just a two minute walk from my house! Always punctual, always friendly, driver and passengers, and right to my front door at work, also a regular stop. Thank you RCT!" -- Richard Edelstein, MD

Our Impact



**\$5.2 M
DOLLARS**



**2,461,678
MILES**



**45
STAFF**



**63
TOWNS**



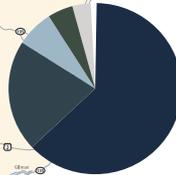
**181,796
RIDES**



**55
VOLUNTEERS**



Routes



- 53%** Dial-A-Ride
- 24%** Jay/Lyn
- 12%** Highlander
- 7%** US-2 Commuter
- 3%** Twin City
- 1%** Rt. 15/14 Commuter

Financials

	FY19	FY20	FY21
Revenue	\$5,815,696	\$5,639,630	\$5,496,757
Expenditures	\$5,554,128	\$5,266,685	\$5,257,873
Net Income	\$271,568	\$372,945	\$238,884

Thank you to our supporters.

We extend our sincere thanks to the donors and sponsors whose contributions are invaluable to RCT, especially during this challenging pandemic. We at RCT rely on your generosity to provide required local match funding for our grants.

There are many ways to be a part of the RCT team. If you would like to be a part of something bigger than yourself, **consider a donation to RCT.** Donating to RCT helps your neighbors and your community be stronger.

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DONORS

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“ A developed country isn't a place where the poor have cars. It is place where the rich use public transportation. – Gustavo Petra ”

Thank you, RCT staff & volunteers!

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Rural Community Transportation

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