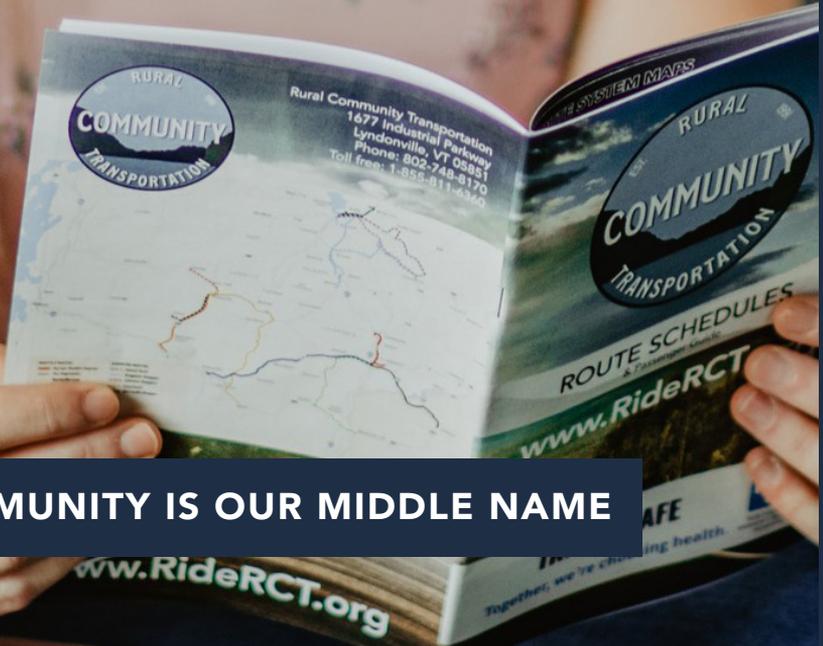


WWW.RIDERCT.ORG



ANNUAL REPORT

July 1, 2019 - June 30, 2020



COMMUNITY IS OUR MIDDLE NAME



Our Mission

Provide public transportation services for everyone that are safe, reliable, accessible and affordable to enhance the economic, social and environmental health of the community we serve.

Our Vision

Establish a solid foundation for regional development of a safe, efficient public transportation system.

Rural Community Transportation, Inc. (RCT), is a private nonprofit 501(c)(3) corporation which provides public transportation services throughout Caledonia, Orleans, Essex and Lamoille Counties. RCT operates fare-free shuttle and commuter bus routes which allow connections between towns in our region as well as the ability to travel throughout Vermont and beyond. In addition, RCT provides demand response transportation services under several programs, such as Medicaid, the Elderly & Disabled program and Rides 2 Wellness. Though RCT was greatly impacted by COVID-19, we continued to grow and do our part to keep our community healthy and safe.



Nick D'Agostino, Executive Director

Fiscal year 2020 was challenging for many reasons, not the least of which was the emergence of COVID-19, which tested the strength and determination of our community. I remain heartened by the caring & resolve displayed by the community we serve. Many residents, non-profit organizations, area businesses and government agencies collaborated to ensure the health and safety of our community.

As always, RCT is committed to the health & safety of our staff, our passengers and our community. Our cleaning and sanitizing practices, use of PPE & social distancing practices promote a healthy, safe & comfortable environment for our staff & passengers. Thank you!



Russell Curtis, Board Chair

On behalf of the RCT Board of Directors, I am pleased to report that the 150-member team of professionals & volunteers at RCT continue to serve our service area with the highest level of professionalism.

The RCT board is committed to helping the RCT team stay true to its mission of providing safe and efficient public transportation services. The activity reported in this document represents one of the most unusual years of RCT's over 20-year history. We recognize that we are far from "returning to normal".

Despite the challenges COVID-19 presents to an operation like RCT's, the past year was one of incredible growth for the company. Thanks!



Volunteer Driver Program

“

This beautiful, rural state can be isolating for more vulnerable community members. RCT bridges our community with transportation from neighbors and friends.

”

We get the most out of life when we are driven by a purpose. At RCT, we have a special program that helps Vermonters every day. The RCT Volunteer Driver program takes people of all ages and walks of life wherever they need to go. RCT depends on dedicated volunteer drivers for the majority of our demand response transportation services. Without their generosity and commitment to our community, RCT would not be able to achieve its mission.

Would you like to be a part of an important cause, help your neighbors, and be reimbursed for your expenses?

Call RCT today. For other RCT career opportunities visit: www.RideRCT.org.

Bus Service

In FY20, RCT buses traveled a total of 95,714 miles across our service areas of Caledonia, Essex, Orleans and (newly added!) Lamoille Counties, with service points in Washington County. Our bus service connects passengers to destinations throughout and beyond Vermont.

The RCT Shuttle/Commuter/Shopper Bus system keeps people connected to work and family and community.

RCT is committed to efficient travel and reducing Fossil Fuel consumption. In FY20, RCT received funding to put two new electric buses on the road.

Dial-A-Ride

In FY20, NEK residents called our Dial-A-Ride Program for a total of 134,053 trips to healthcare appointments, jobs, school and more. Though the emergence of COVID-19 reduced demand, we were honored to provide essential rides with safety as our priority.



What success looks like...

"For years I lived in Stanstead, Quebec, right on the border with Derby Line. When we became a one-car family a few years back, getting to work at Northeast Kingdom Human Services in Derby suddenly became an issue. Wake my spouse up to drive me in early? Well, maybe...

But right up the street in Derby Line, across from US Customs, is an RCT bus stop. Just a two minute walk from my house! Always punctual, always friendly, driver and passengers, and right to my front door at work, also a regular stop. Thank you RCT!" -- Richard Edelstein, MD

Our Impact



**\$5.5M
DOLLARS**



**2,887,796
MILES**



**47
STAFF**



**63
TOWNS**



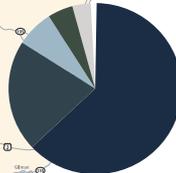
**229,767
RIDES**



**104
VOLUNTEERS**



Routes



68% Dial-A-Ride
19% Jay/Lyn
7% Highlander
4% US-2 Commuter
1% Twin City
.5% Rt. 15/14 Commuter

Financials

(unaudited)

	FY18	FY19	FY20
Revenue	\$5,104,175	\$5,815,696	\$5,639,630
Expenditures	\$5,142,226	\$5,554,128	\$5,266,685
Net Income	\$(35,051.00)	\$271,568	\$372,945

Thank you to our supporters.

We extend our sincere thanks to the donors and sponsors whose contributions are invaluable to RCT, especially during this challenging pandemic. We at RCT rely on your generosity to provide required local match funding for our grants.

There are many ways to be a part of the RCT team. If you would like to be a part of something bigger than yourself, **consider a donation to RCT.** Donating to RCT helps your neighbors and your community be stronger.

MUNICIPAL SPONSORS

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Albany	Peacham
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Stannard	Jay
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Stowe	Sheffield
Barton	Danville
Eden	Kirby
Lyndon	St. Johnsbury
Sutton	East Montpelier
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Elmore	Calais
Maidstone	
Troy	DONORS
Bloomfield	Jean Talbot
Glover	Jo Ann Benford
Morgan	Ruth G Jessing/Bradley Steele
Victory	Fidelity Charitable
Brighton	Jeff Corbett
Greensboro	Lucille Maurais

“ A developed country isn't a place where the poor have cars. It is place where the rich use public transportation. – Gustavo Petra ”

Thank you, RCT staff & volunteers!

STAFF: Nick D'Agostino Brian Pickard Lila Bennett Cass Lyons Tasha Green Linda Vear Jeff Mealy Cherylee Chamul Shawna Whitcomb Sandy Thorpe Ann Adams Nakia Pilbin Jennifer Boutin Erin Peters Christy Tanner Bethany Ford Susan Mackay Tarena Nelson Tammy Royer David Wilson Stanley Cota Steve Mayo Steve Lawson Don Davio Mike Lapierre Josh Rushford Aaron Morton Mike Lovely Lloyd Alcon Pam Belknap Courtney Salvas Arlen Jewett Brenda Rudinski Phil Jejer Janice Lawson Jeff Leonard Steve Lewis Robert Magoon Michelle Lambert Chris Merritt Robert Cavelius **VOLUNTEERS:** Fletcher Adams Kenneth Adams Diane Audet Karen Barnes William Barnes Lillian Bathalon Marc Bathalon Steve Berry Maurice Besaw Linda Black Mary Blake Maria Bliss Mary Boyce Pauline Boyce Kimberlee Bradley Tyler Bradley-Manning Edward Brochu Jr Lawrence Brow Allen Brown Gordon Chaffee Brian Chaput Richard Cleveland Robert Coates Seth Comer Richard Daniels Lisa Darling Judd Richard Davio James Davison Danny Dittner David Dittner Paul Downing Durward Ellis Viola Emerson Knapp Melba Ferland Philippe Ferland Pierre Ferland Laura Fortin Michael Fournier Robin Freehart Richard Gammell Edwin Glenn Linda Grimes Kent Hall Roland Hall Sr Bob Hookway Kay Hopkins James Huyler Thomas Huyler Dennis Ingalls Andrew Jefferey Donna Jewer Lester Jewer Jr John Johnson Michael Kittridge Steahil Lanoue Scott Lapoint Roxanne Larocque John Levesque Jr Tonya Levesque Spencer Lyman Gilbert Mann Nancy Manning Shirley Mccarty Glen Mcmanus John Mead Truda Merchant Robyn Molleur Bernard Morey Michael Morris Michael ORourke Kean Ovitt Michael Pavlikowski Stephen Peacock Bernard Peters Denis Poginy Peter Poginy Michael Poirier Kyle Polhemus Paul Pontbriand David Prue Louis Prue James Reed Andrew Reynard Cynthia Rice Karla Riendeau Mason Robinson Richard Royer Jr Ryan Shallow Diane Sharon Alan Spaulding Urban Starr Vicky Tripp Frank Trull Judith Valley Michael Vallieres David Warden Rupert Webster Jr Loyd Wesley Alex Williamson



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